

Referencing, made simple

Important things to know about
tenant referencing with Goodlord



We use Goodlord to make your move-in journey simple. Goodlord is an online platform that carries out your referencing, and helps to make renting a new home easier for you.

TO COMPLETE YOUR REFERENCING, GOODLORD CHECKS FOUR KEY CRITERIA:

- | | |
|---|---|
| ① Identification
A simple check to verify who you are | ③ Residential history
To verify your previous addresses |
| ② Credit checks
To ensure your creditworthiness | ④ Income
To confirm you can afford the property |

Want to avoid digging around for payslips or waiting for your employer to provide a reference? Goodlord gives you a few extra options.

You can connect to HMRC, your payroll provider or Open Banking directly with Goodlord.

Don't worry, it's safe and secure, and Goodlord only accesses what it **needs** in order to verify your income and affordability.

HOW DOES IT WORK?

Payroll integration works through direct API connections to payroll providers and HMRC. This means Goodlord can contact third parties to request data almost instantaneously. Goodlord just requests your address, your National Insurance number, and permission to make the connection.



HOW GOODLORD HELPS YOU

Goodlord makes renting a new home easier for you, because you can complete the entire process online.

YOUR JOURNEY AND THE EMAILS TO LOOK OUT FOR

STEP ONE:



You receive the first email including your tenancy offer and pay the holding deposit

Emails you'll receive:

- *Action Required:* Get started on your tenancy
- *Confirmation:* Your payment
- *Completed:* Tenancy guide

What's attached:

Tenancy Guide (if applicable), How to Rent Guide, and a copy of Draft Tenancy Agreement

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STEP TWO:



You complete the online referencing form and see a guarantor request, if applicable

Emails you'll receive:

- *Confirmation:* References submitted
- *Action Required:* Guarantor required

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STEP THREE:



Our team will process your referencing application and if anything is needed, contact you. You'll be able to upload or change details directly in the platform.

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STEP FOUR:



You receive the Tenancy Agreement to be signed

Email you'll receive:

- *Action Required:* Sign your tenancy agreement

What's attached:

Relevant property documents, including deposit scheme terms and conditions booklet

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STEP FIVE:



You pay your move-in monies and see the option to choose our Bills Included service*

Emails you'll receive:

- *Action Required:* Pay your move-in monies

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STEP SIX:



You receive your countersigned tenancy and if your agent would like you to continue paying rent through Goodlord

Email you'll receive:

- *Confirmation:* Your tenancy agreement

What's attached:

Signed copy of agreement and relevant property documents

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STEP SEVEN:



On your Goodlord homepage, you may now be able to continue paying your rent*, and you'll find all your tenancy documents, as well as offers and extra services, such as insurance, to help you get set up in your new home.

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*If your agent has chosen to offer you this service